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10-8-03  
CH

# Electronic Filing System (EFS) Data

## Electronic Patent Application Submission

### USPTO Use Only

EFS ID:  
Application ID:

43705

10064962



Title of Invention:

ONLINE METHOD AND SYSTEM  
FOR ADVISING CUSTOMERS ON  
SERVICE NEEDS, FACILITATING  
THE SCHEDULING OF VEHICLE  
SERVICE APPOINTMENTS, AND  
CHECKING VEHICLE SERVICE

STATUS

First Named Inventor:

David Ford

Domestic/Foreign Application:

Domestic Application

Filing Date:

2002-09-04

Effective Receipt Date:

2003-07-16

Submission Type:

Information Disclosure  
Statement

Filing Type:

Confirmation number:

7006

Attorney Docket Number:

201-1431

Total Fees Authorized:

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## TRANSMITTAL

Electronic Version v1.1  
Stylesheet Version v1.1.0

Title of Invention	ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS
Application Number:	10/064962
Date:	2002-09-04
First Named Applicant:	David J. Ford
Confirmation Number:	7006
Attorney Docket Number:	201-1431

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Submitted by:	Elec. Sign.	Sign. Capacity
John E. Nemazi Registered Number: 30,876	/s/John E. Nemazi	Attorney

Documents being submitted us-ids	Files fmc1438ids-usidst.xml us-ids.dtd us-ids.xsl
Comments	

This is a Supplemental Information Disclosure Statement.



## ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18  
Stylesheet Version v18.0

Title of Invention	ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS																																								
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Art Unit:	3629																																								
Examiner:	Michael J. Fisher																																								
Search string:	( 5920846 or 6085166 or 6101480 or 6389454 or 20020022980 or 20020032588 or 20020035493 or 20020062236 or 20020069216 or 20020072808 or 20020072938 or 20020073012 or 20020103583 or 20020107716 or 20020111844 or 20020120485 or 20020131572 or 20020143600 or 20020156672 or 20030004776 or 20030009360 ).pn.																																								
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<b>US Patent Documents</b>																																									
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<table border="1"><thead><tr><th>init</th><th>Cite.No.</th><th>Patent No.</th><th>Date</th><th>Patentee</th><th>Kind</th><th>Class</th><th>Subclass</th></tr></thead><tbody><tr><td></td><td>1</td><td>5920846</td><td>1999-07-06</td><td>Storch et al.</td><td></td><td></td><td></td></tr><tr><td></td><td>2</td><td>6085166</td><td>2000-07-04</td><td>Beckhardt et al</td><td></td><td></td><td></td></tr><tr><td></td><td>3</td><td>6101480</td><td>2000-08-08</td><td>Conmy et al.</td><td></td><td></td><td></td></tr><tr><td></td><td>4</td><td>6389454</td><td>2002-05-14</td><td>Ralston et al.</td><td></td><td></td><td></td></tr></tbody></table>		init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass		1	5920846	1999-07-06	Storch et al.					2	6085166	2000-07-04	Beckhardt et al					3	6101480	2000-08-08	Conmy et al.					4	6389454	2002-05-14	Ralston et al.			
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## US Published Applications

Not : Applicant is not required to submit a paper copy of cited US Published Applications

init	Cite.No.	Pub. No.	Dat	Applicant	Kind	Class	Subclass
	1	20020022980	2002-02-21	Mozayeny et al.			

2	20020032588	2002-03-14	Glazer et al.
3	20020035493	2002-03-21	Mozayeny et al.
4	20020062236	2002-05-23	Murashita
5	20020069216	2002-06-06	Bates
6	20020072808	2002-06-13	Li
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10	20020107716	2002-08-08	Callahan et al.
11	20020111844	2002-08-15	Vanstory et al.
12	20020120485	2002-08-29	Kirkconnell-Ewing et al.
13	20020131572	2002-09-19	Paradis
14	20020143600	2002-10-03	Dugan
15	20020156672	2002-10-24	Bucko
16	20030004776	2003-01-02	Perella et al.
17	20030009360	2003-01-09	Chaudhary et al.

**Signature**

Examiner Name	Date